

2007 Fort Detrick Army Family Action Plan (AFAP)

Commander's Steering Committee (CSC) Submitted Issue Review

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As of March 2007

Selected Local Level Top Issues

As of March 2007

TITLE: AAFES (YTH3) - Limited Selection of Retail Items at the Fort Detrick Post Exchange

SCOPE: The Post Exchange has a limited variety of popular brand clothing, shoes, musical selections, electronics, and school supplies that appeal to the general public. The retail profile lacks a selection that appeals to the current demographics seen on this installation. This forces the patrons to shop off post for desired retail items, thus decreasing the revenue generated that the Army and Air Force Exchange Services (AAFES) contributes to the installation MWR.

- 1. Conduct a needs assessment to determine the current demographics of patrons assigned to Fort Detrick.
- 2. Provide the items that are seen in the weekly advertisement.
- 3. Survey the surrounding AAFES.

Support Agency - AAF	FES	SME Name –Diana Krieger		Krieger
Email:	kriegerdiana@aafes.com		Phone:	301-662-7755
CONFERENCE DISPO	OSITION: (LOCAL ISSUE) or further review.			
STATUS – Local AAF	RESOLVED: UNFES is just a Shoppette. Shoppette. Shoppette. Refer issue to AAFES	uld decrea	se selection	and focus on

TITLE: BAHC1 - Appointments at Barquist Army Health Clinic

SCOPE: Patients may have to call more than once to schedule appointments at Barquist Army Health Clinic. The new system for same day appointments could potentially require daily phone calls if appointments are not available that day. Providing patients with multiple scheduling options will create greater access to care.

- 1. Eliminate repetitive calling for appointments.
- 2. Provide more options for scheduling appointments, such as off-post providers and advance scheduling of future appointments.

Support Agency	–ВАНС	SME Na	me - CPT J	oycelyn Williams
Email:	joycelyn.williams@us.army.i	mil	Phone:	301-619-4194
CONFERENCE DISPOSITION: (LOCAL ISSUE) Active Issue referred for further review.				
CSC / SME INPO ACTIVE:X_ STATUS – BAH				

TITLE: FSP4 - Firing Range Safety

SCOPE: Fort Detrick Soldiers must travel more than 100 miles to inadequately maintained ranges, such as Fort AP Hill, Virginia, or Fort Indiantown Gap, Pennsylvania, for weapons qualification. Insufficient maintenance of ranges results in wasted training time, lack of productivity, and poses safety concerns. These safety risks increase the further the Soldier travels.

- 1. Construct a pop-up or paper M-16 range locally.
- 2. Utilize local private ranges.
- 3. Develop a Memorandum of Agreement with other installations to share in the cost of maintaining existing ranges.

Support Agency	Support Agency –Force Support		me - CSM .	James Shaheen	
Email:	james.shaheen@amedd.arr	my.mil Phone: 301-619-3436			
	E DISPOSITION: (LOCAL I erred for further review.	SSUE)			
				DATE: 3-6-07 ner training aid. MOA	

TITLE: FTC5 - Access to Fitness Center

SCOPE: The Fitness Center allows full access with no priority of use. It is the number one utilized MWR activity on this installation. Approximately 25 percent of usage of the fitness center is from non-Department of Defense (DoD) Federal contractors. There will be an increase in population with the expansion of Fort Detrick. Failure to provide priority results in the servicemember not being able to utilize the facility effectively and in a timely manner.

- 1. Implement priority system for servicemember, dependents, retirees, and DoD civilians (exclude contractors).
- 2. Initiate mandatory swipe access at front and back doors.
- 3. Expand the fitness center by 2010.

Support Agency	y – Fitness Center	SME Na	me -Bud K	rull	
Email:	bud.krull@amedd.army.mi	1	Phone:	301-619-2564	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Active issue referred for further review.					
contractors a m the IMWRF. U plan to limit par Plan. Initiative	RESOLVED: fority system under review for onthly user fee. Fees should FR identified for funding C.	r feasibilit I discourag AC/MWR Identified ithin 90-da	ty of chargi ge patronag capable sw in Jan 07 a	e as well as add revenue for vipe reader @ \$9K; Review and listed on Strategic Action	

TITLE: HSG11(19) - Unfenced Playgrounds

SCOPE: Unfenced playgrounds pose a safety and health risk to small children. Of the thirteen playgrounds on Fort Detrick, only two are fenced. Playgrounds that are fenced can potentially keep children safe from traffic and wildlife.

RECOMMENDATION:

1. Install fences around all Fort Detrick playgrounds.

Support Agency –	Housing (GMH)	SME Name –Kim McKellar		
Email:	kmckellar@gmh-inc.com	Phone: (240) 379-6519		
CONFERENCE DISPOSITION: (LOCAL ISSUE) Active issue referred for further review. (Similar to Issue HSG19)				
local playgrounds intensive by havin maintaining the fer	RESOLVED:dual fencing for the playgrous in the community are not not g to mow in and around a fences. Additionally, it is encore visiting the playgrounds.	ands were a rmally fen nced area, ouraged tha	not conside ced. Fenci and there a at parents b	ered by the team (because) ing makes the mowing labor are labor costs for be responsible for watching

TITLE: HSG17 - Inconsistent Cleaning Requirements for Housing

SCOPE: The cleaning responsibility for clearing quarters currently lies with servicemembers. Servicemembers have the option to either self clean (to include paying for professional carpet cleaning), or contract cleaning through installation Housing at an approximate cost of \$435.00. If installation Housing contracted and paid for cleaning of all cleared quarters, this would take all responsibility off of the servicemembers.

RECOMMENDATION:

1. Require installation Housing to contract and pay to clean all cleared quarters.

Support Agency –Housing (GMH) SME Na		SME Na	me –Kim N	I cKellar	
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Active issue referred for further review.					
STATUS – Privatization not budget for this type \$340, the project would budget. A trade off in	RESOLVED: UN on efforts are to mirror what of amenity. If we have a to have to pay \$42,500 per ye some form of amenity would possible to deduct cleaning estimates.	the local earn-over ra ar that cur I have to o	nte of 35% rently is no occur. If qu	per year or 125 units @ ot identified in the parters are terminated	

TITLE: HSG21 (DIS4) - Bus Shelters in Catoctin View

SCOPE: There are no bus shelters at current assigned bus stops in Catoctin View. During inclement weather, students wait for bus transportation without any protection. Some parents provide shelter by running vehicles on idle while waiting for the bus to arrive. Without bus shelters, children are left exposed to the elements.

- 1. Provide bus shelters in Catoctin View.
- 2. Provide heated bus shelters at current assigned bus stops.

Email: laura.cole@us.army.mil Phone: 301-619-3417 CONFERENCE DISPOSITION: (LOCAL ISSUE)					
· · · · · · · · · · · · · · · · · · ·					
CONFERENCE DISPOSITION: (LOCAL ISSUE) Active issue referred for further review.					
CSC / SME INPUT: ACTIVE: RESOLVED:X_ UNATTAINABLE: DATE: 3-6-STATUS – SME changed from DIS to Housing. The RCI minimum standards for construct and renovation do not identify bus shelters as a standard. There are a few current shelters in older housing area only. Shelters not in design standards here or at other installations. Bus pick-up points change based upon population at different times. No record of heated shelter anywhere.	etion n the				

All Local Level Issues

As of March 2007

ISSUE: AAFES1 – Military Selection

SCOPE: There is not enough selection of military items in the Fort Detrick PX. When items are sent they sell out early. This causes the Soldier to have to go to a larger PX

- 1. Expand the selection if military items.
- 2. Survey Soldiers to find out what items are needed.
- 3. Order more of the items needed.

Support Agency – AA	upport Agency – AAFES SM		SME Name –Diana Krieger		
Email:	kriegerdiana@aafes.com		Phone:	301-662-7755	
CONFERENCE DISPOSITION: (LOCAL ISSUE) This is an active issue at the local level from FY06. Title 1-25 "AAFES Military Clothing Sales and Service (MCSS) Merchandise Inventory".					
CSC / SME INPUT: ACTIVE: R STATUS –	ESOLVED: UNA	ATTAINA	BLE:	DATE:	

ISSUE: AAFES2 - Employees

SCOPE: The PX manager doesn't have enough experience. They also hire employees that aren't old enough to ring out alcohol or cigarettes. This causes a delay in checking out as they have to get someone who is old enough to ring up the sale.

- 1. Hire a manager who has more experience.
- 2. Hire older cashiers so that they can ring up the whole sale.

Support Agency –AAFES SI			me – Diana	Krieger
Email:	kriegerdiana@aafes.com	•	Phone:	301-662-7755
CONFERENCE DISPOSITION: (LOCAL ISSUE) They are currently looking into hiring cashiers authorized to sell Class 6 items. According to AAFES management, during peek hours they will man more registers.				
CSC / SME INPUT: ACTIVE: R STATUS –	ESOLVED: UNA	ATTAINAI	BLE:	_ DATE:

(2006 Non-Active Issue Resubmitted)

ISSUE: ACS1 - AFAP Conference

SCOPE: The annual AFAP conference is scheduled Monday through Friday for the entire day. This schedule results in a large number of Soldiers taken away from their respective daily duties for an extended period of time.

RECOMMENDATION:

1. If the AFAP conference were scheduled for non-duty time (evenings or weekends) there would be little or no impact on mission accomplishment.

Support Agency – AC	Support Agency – ACS SME Na			is McMillen
Email:	dennis.mcmillen@us.army	.mil	Phone:	301-619-3787
CONFERENCE DISPOSITION: (LOCAL ISSUE) The AFAP Steering Committee should look into this. Command support is needed. The current conference is 3 1/2 days.				
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UNA	ATTAINA	BLE:	_ DATE:

ISSUE: ACS2 – Counseling Conflict

SCOPE: There is a conflict of interest regarding counseling services provide by ACS. When you or your spouse seeks counseling help about a domestic situation the counselor becomes one sided.

RECOMMENDATION:

1. Provide more than one counselor for individuals and their spouses.

Support Agency -ACS		SME Na	me – Lisa F	Homer		
Email:	lisa.homer@amedd.army.n	nil	Phone:	301-619-7453		
CONFERENCE DISPOSITION: (LOCAL ISSUE) If the counseling is a result of Domestic Violence, then there is already an alleged victim and an alleged offender. If the counseling results from a walk-in, the Social Worker's job is to point out whose behavior is inappropriate. If you are not happy with the service provided on post, you may request a second opinion (i.e. Military One Source, Walter Reed, etc.).						
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UNA	ATTAINA	ABLE:	DATE:		

ISSUE: CNT1 - Contracting

SCOPE: We need to re-look at the way the government acquires contracts. Contracting quality is lacking. Timelines are very important, i.e., four delayed grand openings are unacceptable.

- 1. Specifics should be negotiated such as timelines with "no later than" or "no earlier than" suspense.
- 2. State the specific deliverables the contractor should provide.

Support Agency – Contracting			me – Mr. R	aegon Clutz
Email:	raegon.clutz@us.army.mil		Phone:	301-619-2395
CONFERENCE DISPOSITION: (LOCAL ISSUE) Current contracting process contains a liquidation clause (penalties) for failure to meet contract deadlines.				
CSC / SME INPUT: ACTIVE: R STATUS –	ESOLVED: UNA	TTAINAI	BLE:	DATE:

ISSUE: CPAC1 - Civilian Personnel Customer Service

SCOPE: New people especially to the military are used to quality grade business customer service. On most occasions, GS government employees are not very welcoming and that's a really bad first impression on the military.

RECOMMENDATIONS:

1. Provide more customer service training and expectations to GS employees.

Support Agency –CPAC		SME Name - A Ficklin, P Keeling, J Kaiser			
Email:	pam.keeling@us.army.mil		Phone:	301-619-2248	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Issue should be forwarded through ICE with specific details pertaining to the situation.					
CSC / SME INPUT: ACTIVE: I STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

ISSUE: CYS2 - Child and Youth Services (CYS) Policy Hours

SCOPE: The hours of operation do not allow for soldiers to make it to Physical Training on time.

RECOMMENDATION:

1. Change the hours of operation to 0530 to allow for Soldiers to make 0600 PT formation.

Support Agency - CYS		SME Name – Wendee Bitto		
Email:	wendee.bitto@amedd.army	.mil	Phone:	301-619-3300
CONFERENCE DISPOSITION: (LOCAL ISSUE) It is up to the unit commander to decide when to hold physical training.				
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UN.	ATTAINA	ABLE:	DATE:

(2006 Non-Active Issue Resubmitted)

ISSUE: CYS4 - Lack of personnel trained for special needs children at Child Development Center (CDC)

SCOPE: The CDC has lost childcare providers because of their inability to handle my child's special needs. Lost time from work and had to travel quite a way to get daycare.

- 1. Provide more training for childcare provider.
- 2. Further screening prior to placement.
- 3. Hire personnel who specialize in special needs care.

Support Agency - CYS		SME Name –Wendee Bitto		
Email:	wendee.bitto@amedd.arm	y.mil	Phone:	301-619-3300
CONFERENCE DISPOSITION: (LOCAL ISSUE) The CDC is trained according to the need, not one-on-one care. If a child requires one-on-one care, the CDC can refer to home care providers.				
CSC / SME INPUT: ACTIVE: F STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:

(2006 Non-Active Issue Resubmitted)

ISSUE: CYS5 - Hourly Care at Fort Detrick CDC

SCOPE: Hourly care at the CDC is currently offered from 0900 to 1500. It is open during the week with the exception of the day before and the day after a holiday. Currently the morning hours from 0900 to 1200 fill up regularly with people having to go on a waiting list for an available space. As more new housing is built, more people will be moving on post and will want to utilize the hourly care program at the CDC. It is an exceptional program and they offer outstanding childcare service. However, in order for it to be fully utilized, we need to look into whether or not the hours for hourly care can be either: 1) extended to 0700 to 1700, 2) add another room and caregiver so that more can take advantage of the popular morning times. Also, the CDC is open the day before and after holidays, why does hourly care have to close for those times? This issue on hourly care has been brought up before and it has been stated that there are no more rooms to utilize at the CDC, making the more preferable option number 2 more difficult. It's been stated that the CDC is looking into finding space in another building so that they can accommodate more children. Where do we stand on this? Various conditions, such as the heat going out in part of the building have also caused CDC to cancel hourly care so that they could use the hourly care room for other children. Are there any funds to support an up keep of the CEC building so that childcare doesn't have to be canceled?

- 1. First there needs to be some type of measurement to see if additional childcare hours, especially hourly care, are needed? This needs to be done now as well as in the future when there are more occupants in the new housing.
- 2. Doing a survey might help to determine whether or not it is even feasible to focus on this issue. If it's not overwhelmingly needed, then it is settled. If it is needed, the hope is that it will be available.

Support Agency -	CYS	SM	IE Name -	– Wendee Bitto
Email:	wendee.bitto@amedd.army.mil		Phone:	301-619-3300
CDC is assessing t	ISPOSITION: (LOCAL ISSUE) the need to limit hourly care use. Hourly care. CDC is preparing a survey to determine.			
	resolved: unattain	ABLE: _		DATE:

(2006 Non-Active Issue Resubmitted)

ISSUE: CYS6 - In-Processing Childcare

SCOPE: Lack of childcare and support for spouses and family members just arriving. There is a briefing for the SM but not the family members. There are many occasions when the SM does not report back to the spouse pertinent information learned at the briefing and spouse is left to fend for her/himself. Service members often have to report for duty immediately. Spouse is then left to take care of relocation issues (i.e. enrolling children in school, paperwork, medical records transfers and updates, ID's housing etc.) without access to childcare increasing risk of child neglect.

- 1. Immediate access to childcare services. Volunteers to baby sit.
- 2. Set up a separate section of YS or CDC for newly arriving families who are awaiting medical records transfers, system updates, and school enrollment.
- 3. Centralized location for incoming families, such GMH Community Center, for spouses/families to complete all necessary paperwork, registrations, ID's vehicle registration, etc. and have childcare available.
- 4. Have an Outreach Coordinator to assist family members with transition to new post. Not just a briefing for the SM who often doesn't report back information to spouse. **Identify end product-spouses and families who feel supported and are less at risk of child neglect and safety issues.

Support Agency - CYS		SME Name – Wendee Bitto		
Email:	wendee.bitto@amedd.arm	y.mil	Phone:	301-619-3300
CONFERENCE DISPOSITION: (LOCAL ISSUE) Alternative care is available through the CYS POC Beverly Toggle – 301-619-3247.				1-619-3247.
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:

ISSUE: CYS8 - Child and Youth Services (CYS) Enrollment

SCOPE: DOD workers have priority over an active-duty Soldier with a DOD civilian spouse. Fort Detrick is an Army post. Childcare is provided on post as a benefit of being a military member. It is supposed to off-set the cost of living and to make life easier for the soldier.

RECOMMENDATIONS:

1. Give the Soldier priority over the civilians. (By doing this you will not have a military family that is unable to get childcare on post. That is one less thing to worry about in an already stressful lifestyle.)

Support Age	ncy - CYS	SME N	IE Name – Wendee Bitto		
Email:	wendee.bitto@amedd.ar	rmy.mil	Phone:	301-619-3300	
Issue is alrea	CE DISPOSITION: (LOddy being addressed. Currur-week leave/vacation openclosure 3.	rently a s	tudy is be	eing conducted. "The	feasibility of
CSC / SME I ACTIVE: STATUS -			UNATT.	AINABLE:	DATE:

ISSUE: DECA1 – Commissary Selection

SCOPE: There is a small selection of meats stocked at the commissary. There are no ethnic foods stocked at our facility.

RECOMMENDATIONS:

1. The commissary needs to stock a more diverse selection of foods for our multi-culture population here on Fort Detrick.

Email: Phone: CONFERENCE DISPOSITION: (LOCAL ISSUE)	301-619-2990					
CONFERENCE DISPOSITION: (LOCAL ISSUE)						
CONFERENCE DISPOSITION: (LOCAL ISSUE) This issue should be resolved by having a new Commissary.						
CSC / SME INPUT: ACTIVE: RESOLVED: UNATTAINABLE: STATUS -	DATE:					

ISSUE: DIS1 - CDC Entrance Lighting

SCOPE: There is very little lighting at the outside entrance to the Child Development Center during the winter months. When it begins to get dark at 4:30 in the afternoon, it is very dark on the sidewalk area in front of the CDC/Chapel entrance. There are lights for the parking lot, and at the CDC's doorway, none for the main sidewalk entrance area. Insufficient outdoor lighting at the Child Development Center during the winter months.

RECOMMENDATION:

1. Install additional lights to illuminate the sidewalk area at the Child Development Center.

Support Agency -DIS		SME Na	me – Steve	Hockensmith
Email:	stephen.hockensmith@us.a	army.mil	Phone:	301-619-2305
CONFERENCE DISPOSITION: (LOCAL ISSUE) CDC director (Wendee Bitto – x3300), Safety SME (Angie Armstrong – x3137) and DIS SME (above) are working together to resolve this issue.				x3137) and DIS SME
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:

ISSUE: DIS2 - On-post parking

SCOPE: With more and more people coming into Ft. Detrick, the parking problem is going to go from bad to worse. Three large new buildings are going up that will house a lot of new people. In addition, many organizations are split among two or more buildings and people need to be able to move back and forth between them. There is no parking when you get there and none when you return.

- 1. Increase the availability of parking or cut the demand for it.
- 2. Work with construction/post planning to increase parking during and after all the current construction projects. Remote parking lots with a shuttle bus service on post could help. Work with Frederick City and County governments to promote alternate means of transportation. Many people live within 3 miles from post and could ride a local bus to the post then take the post shuttle. Imagine, people taking the bus to work! Discussions need to begin soon if they haven't already. Ft. Detrick can't be just one parking lot.
- 3. Then there is (Oh, heavens!): the bicycle. Many people would bicycle to work and bicycle between buildings if there were bicycle racks outside buildings. Negotiations need to be developed with Frederick city and county to promote roads constructed with bike paths near them so the cyclists wouldn't be targets for speeding cars. Shookstown Road is a prime example. Yellow Springs Road is another. Maybe we wouldn't be so fat! I'm well past 60 and would be happy to ride my bicycle to work if it weren't for narrow roads and fast, impatient cars.

Support Agency -DIS		SME Name – Steve Hockensmith		
Email:	stephen.hockensmith@us.a	ırmy.mil	Phone:	301-619-2305
CONFERENCE DISPOSITION: (LOCAL ISSUE) Issue is being addressed as part of Master Plan. Current parking is developed at 80% occupants of the same possible options to increase spaces. Considering offering incentive for carpool			1 1	
CSC / SME INPUT: ACTIVE: R STATUS –	ESOLVED: UNA	ATTAIN <i>A</i>	ABLE:	DATE:

ISSUE: FSP2 – Retired Civilian Access

SCOPE: Civilian Personnel (Retired Federal Employee's being unauthorized to come on a military installation once retired. No military service or not retired from the military.) Currently the GS or other Federal Employee can work for the government on Fort Detrick or any other post for 30 to 40 years and retire. Once they retire, they are not authorized to come back on the military post without an escort. We are one big happy family (military and DA civilians) until you retire.

- 1. Create a DA civilian or Federal Employee Retired ID card or CAC.
- 2. Allow someone (DA Civilian) who has worked for the military 30 to 40 years access back on post once retired.
- 3. Give them PX/Commissary privileges, they have worked side by side with the military for 30 to 40 years they should at least get that.

Support Agency –Force Support		SME Name - CSM James Shaheen		
Email:	james.shaheen@amedd.arn	ny.mil	Phone:	301-619-3436
CONFERENCE DISPOSITION: (LOCAL ISSUE) Retired federal employees do have access to post with one form of ID.				
CSC / SME INPUT: ACTIVE: R STATUS –	ESOLVED: UNA	ATTAINA	ABLE:	DATE:

ISSUE: FSP3 - Combatives Court on Post

SCOPE: The Army has adopted Combatives into the PT Program. The post is currently using the gym basketball floor to lay down mats to do combatives. This causes the Soldiers to lay and recover the mats each session. The mats are large and have to be stored a certain way at the certain temperature.

- 1. Create a Combative Court inside the gym or add onto the gym.
- 2. Take an old building and build a Combative Courts, like the old dining facility.
- 3. Construct a new combative Court for the post.

Support Agency –Force Support (MWR)		SME Na	SME Name – Terry Baker		
Email:	terry.l.baker@amedd.arm	y.mil	Phone:	301-619-2957	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Frequency of use does not justify utilization of a permanent space. An alternative facility is available. Installation is considering an outdoor facility.					
CSC / SME INPUT: ACTIVE: 1 STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

ISSUE: FSP5 – Running Lane on Porter Street

SCOPE: There needs to be a running lane for Soldiers on Porter Street between the fitness center and Opossumtown gate. The Soldiers from the SIGNAL Brigade use the fitness center for PT and jogging to and from is part of the PT. The traffic does not observe runners and it is very dangerous.

RECOMMENDATIONS:

1. Install a running or jogging lane on Porter Street.

Support Agency -For	SME Name - CSM James Shaheen					
Email:	james.shaheen@amedd.army.mil		ny.mil	Email:	301-619-3436	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Plans are in place to re-establish the perimeter running track.						
CSC / SME INPUT: ACTIVE: STATUS –	RESOLVED:	UNA	ATTAINA	ABLE:	DATE:	

ISSUE: FSP11 – Entertainment Activities

SCOPE: There is not enough entertainment on post for the younger Soldiers. The Soldiers have to go off post to have fun things to do. There is a possibility of the Soldier getting into trouble when they are downtown.

RECOMMENDATIONS: Renovate the commissary (once the new commissary is built) to use for Soldiers entertainment.

Support Agency –Force Support (MWR)		SME Name - Terry Baker			
Email:	terry.l.baker@amedd.army.mil		mil	Phone:	301-619-2957
CONFERENCE DISPOSITION: (LOCAL ISSUE) Plans in place to build new recreation facilities.					
CSC / SME INPUT: ACTIVE: F STATUS –	RESOLVED:	UNA	ATTAINA	\BLE:	DATE:

ISSUE: FTC1 - Fitness Center Cleanliness

SCOPE: .The shower stalls in the fitness center are filthy. There is hair in the stalls and also the locker room floors. The shower curtains are moldy and the floor of the locker room looks like they are never swept let alone washed.

- 1. Clean the Fitness Center ladies room shower and floors at least once a day and then during the day check to see if it needs to be cleaned again.
- 2. Keep the soap dispenser filled.

Support Agency – MWR - Fitness Center		SME Name – Bud Krull			
Email:	bud.krull@amedd.army.mil		Phone:	301-619-2564	
CONFERENCE DISPOSITION: (LOCAL ISSUE) The staff are aware of the problem and trying to rectify the situation. Some courses of action require significant funding					
CSC / SME INPUT: ACTIVE: RESOLVED: UNATTAINABLE: DATE: STATUS –					

ISSUE: FTC2 - Fitness Center Repairs

SCOPE: The tile around the handicap shower head stall is broken. When you turn on the water the spray goes every where. This is a violation of the American Disabilities Act.

RECOMMENDATIONS:

1. Repair the shower

Support Agency – MW	R - Fitness Center	SME Name – Bud Krull				
Email:	bud.krull@amedd.army.mil		Phone:	301-619-2564		
CONFERENCE DISPOSITION: (LOCAL ISSUE) There is a current work order to address this issue. The shower part is on order. CSC / SME INPUT:						
	RESOLVED: UN	ATTAIN <i>A</i>	ABLE:	DATE:		

ISSUE: FTC3 - Fitness Center Pool Charge

SCOPE: Why do the military retirees have to pay to use the Fort Detrick pools. All the retirees are upset about this issue.

RECOMMENDATION:

1. Allow military retirees to use the Fort Detrick pools for free.

Support Agency -	SME Name - Bud Krull					
Email:	bud.krull@amedd.army.mil	Phone:		301-619-2564		
CONFERENCE DISPOSITION: (LOCAL ISSUE) Due to time constraint the workgroup did not get to develop the issue, but feels that this needs to be addressed further. We would like to make the following recommendation; eliminate fees for retirees.						
CSC / SME INPU ACTIVE: STATUS –		UNATTAI	NABLE:	DATE:		

ISSUE: FTC4 - Child Care Area

SCOPE: Are there are any plans of ever putting a childcare area in the gym? I've been desperately trying to get a decent workout in for the past 6 months, but since it's required that children under 17 be supervised at all times, I can't leave them alone (which means I just dribble and shoot a basketball for an hour and half). I'm a working mother, so trying to go in at any other time without them is not always possible. Besides they want (and I want) to be able to bond and workout together, but their only option (at 10 and 5 years old) is the basketball court.

- 1. I know that at other fitness centers, a small room is provided where children can play video games, read, or watch TV while the parents workout, for a small fee. Any chance this could be brought up for consideration? No doubt, more working parents would be able to take advantage of the fitness facilities offered, if this were an option.
- 2. I see more men than women, and young women working out . . . Working mothers would like a better opportunity (and trust me, it's not easy for a mother to set aside time for herself) to take care of their physical health. A great opportunity like a kids' room at the gym would be just the incentive that a parent needs to get out and exercise!

Support Agency – MWR - Fitness Center		SME Name – Bud Krull				
Email:	bud.krull@amedd.army.mil		Phone:	301-619-2564		
CONFERENCE DISPOSITION: (LOCAL ISSUE) The CDC offers certified teenage babysitters who could watch the children. There are also hourly care services offered at the CDC.						
CSC / SME INPUT: ACTIVE: R STATUS –	ESOLVED: UN	ATTAINA	ABLE:	DATE:		

ISSUE: HSG5 – Housing Project Funding

SCOPE: Partial completion of the new Fort Detrick Housing Project. Because the Army only funds GMH with partial money to build new housing on the installation they are forced to build what they can and then draw money from the renter's until they can afford to build the rest of the new housing. This causes unfair living conditions as Soldiers in the old housing are losing the same amount of BAH as Soldiers in the new housing.

- 1. The Army finances the total Fort Detrick Housing Project up front. Then all new housing can be built and GMH can maintain it and recoup all the Army's up front money.
- 2. Give Soldiers a rebate or discount for living in the old housing. Make the old housing look attractive by offering discounts.
- 3. Build all new housing ASAP and tear down the old housing. This just causes too much unfairness.

Support Agency -HOU	SING	SME Na	SME Name –Laura Cole		
Email:	laura.cole@us.army.mil		Phone:	301-619-3417	
CONFERENCE DISPO	OSITION: (LOCAL ISSUE)			
1. Rebates are available for SMs moving into specific existing housing. The plan is to use funds to continue to build new units once costs for building the new units are recouped.					
runds to continue to bu	and new units once costs for	bullding tr	ie new units	s are recouped.	
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

ISSUE: HSG7 – Housing Waiting List

SCOPE: GMH is unfair with their waiting list, and does not follow any standard. We are a family of seven, we were on the waiting list for a 4 bedroom, our neighbors were the next family after us on the waiting list. They offered us an old 4 bedroom that we could not look at, it was smaller then the three bedroom that we were in. I explained to one of the employees that we needed more space. She told me if I declined we would go to the bottom of the list. I declined. My neighbor did not get offered that old four bedroom unit. They were one of the first families to go into the big 4 bedrooms. I wrote a letter and told this person this wasn't fair and she told me I was going to "open up a can of worms". Finally after telling me if I emailed her an apology and stated that I did not understand what declining would do, then I would be one of the next families to move. I complied with the e-mail so that we could move. After about 7-8 months we got to move.

RECOMMENDATION:

1. Make a standard form that GMH employees have to follow to keep everyone equal.

Support Agency –HOUSING (GMH)		SME Name –Kim McKellar		
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519
CONFERENCE DISPOSITION: (LOCAL ISSUE) 1. GMH adopted the old Army policy regarding waiting lists. Post the operating policy for reference. 2. Post and maintain a hard copy waiting list (3BR, 4BR, and FGO) for all SMs to check and use. 3. Continue keeping the online waiting list up to date and accessible.				
CSC / SME INPUT: ACTIVE: F STATUS –	RESOLVED: UNA	ATTAINA	ABLE:	DATE:

ISSUE: HSG8 – Housing Fairness

SCOPE: Equity in family housing. There is a family of 6, with 4 teenagers are living in a 3 bedroom house on post. One teenager is sleeping in the living room and they only have one bathroom. The Soldier has requested to be moved into a 4 bedroom house, but GMH has told them that there aren't any available and their name would be put on a waiting list. One month he checked and his name was on the list, but the next month when he checked his name was taken off the list. When he questioned this he was told that his name would be put on the list, but it would go to the bottom. When the Soldier checked last month his name went from # 4 to # 5 on the list.

RECOMMENDATIONS:

1. Build more 4 or 5 bedroom quarters, for the larger families.

Support Agency –HOUSING (GMH)		SME Na	SME Name –Kim McKellar		
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519	
CONFERENCE DISPOSITION: (LOCAL ISSUE) See Disposition #1 on HSG 18. The Housing Market Analysis (HMA) was completed by an Army consultant prior to award of the project. The HMA dictates the number of homes and the number of bedrooms to be built. GMH was obligated to build to this plan.					
CSC / SME INPUT: ACTIVE: I STATUS –	RESOLVED: UN	JATTAIN <i>A</i>	ABLE:	DATE:	

(2006 Non-Active Issue Resubmitted)

ISSUE: HSG9 - Temporary Housing

SCOPE: Something needs to be done about the temporary housing for new arrivals and Soldiers who just got married. New arrivals have to stay in a hotel for an extended time. Thus causing financial and emotional stress which effects morale.

- 1. Make sure new arrivals have information about the area.
- 2. Deposit waivers for apartments.
- 3. Build temporary housing (hotel).
- 4. Allow Soldiers to get on housing list upon receipt of change of station orders at their current duty station.

Support Agency -HOUSING		SME Na	SME Name –Laura Cole		
Email:	laura.cole@us.army.mil		Phone:	301-619-3417	
CONFERENCE DISPOSITION: (LOCAL ISSUE) 1. FD Army lodging was dissolved 30 Sep 04 due to a 65% occupancy rate by primarily unofficial travelers. 2. FD has relationship with local hotels that offers special rates for TDY and PCS travelers. 3. FD has a current plan for a Hotel Conference Center.					
CSC / SME INPUT: ACTIVE: F STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

(2006 Non-Active Issue Resubmitted)

ISSUE: HSG10 - Housing Decisions

SCOPE: GMH needs to find out from the families in housing or waiting for housing what their needs are. Decisions are made by GMH that don't reflect the true needs of their average occupant, a junior enlisted Soldier with a wife who stays home with multiple children.

RECOMMENDATION:

1. GMH should survey the population they serve.

Support Agency –HOUSING (GMH)		SME Name –Kim McKellar			
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519	
CONFERENCE DISPOSITION: (LOCAL ISSUE) 1. GMH conducts a yearly survey with residents. 2. GMH accepts SM comments and issues at any time.					
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

(2006 Non-Active Issue Resubmitted)

ISSUE: HSG12 - GMH Charges

Scope: The post housing system (GMH) is not consistent with regard to housing charges. I'm an E-6 living in a three bedroom house and there is an E-8 living next door. We both live in the same type house but he pays more and this is like this through out the housing on post. If GMH is going to place all ranks together through out housing on post then there should be uniform pricing for all ranks on post and not by rank.

RECOMMENDATION:

1. If GMH is going to put all ranks together than they need to restructure how they charge families for quarters so that it is uniform.

Support Agency –HOUSING (GMH)		SME Na	SME Name –Kim McKellar		
Email:	kmckellar@gmh-inc.cor	1	Phone:	(240) 379-6519	
CONFERENCE DISPOSITION: (LOCAL ISSUE) According to Army policy rent equals the BAH for with dependent rate of the installation where the SM resides. There is no designation of housing on Fort Detrick.					
CSC / SME INPUT: ACTIVE: F STATUS -	RESOLVED: U	NATTAINA	ABLE:	DATE:	

(2006 Non-Active Issue Resubmitted)

ISSUE: HSG14 - GMH Utilities

SCOPE: GMH is trying to have military personnel pay utilities out of pocket when BAH is made for rent and utilities. (Their reason is because they aren't making enough to build their new houses.)

RECOMMENDATION:

1. BAH is made for rent and utilities and it needs to be left alone.

Support Agency –HOUSING (GMH)		SME Name –Kim McKellar			
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Congressional program applies only to new or renovated units. Servicemembers are required to pay for electricity, gas, or other heat source. Remaining utilities are responsibility of GMH. GMH did not create this situation.					
CSC / SME INPUT: ACTIVE: I STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

ISSUE: HSG15 – RCI / Privatized Housing

SCOPE: Old Army Housing Regulation no longer exists. Some installations have gone to or may be going to privatized housing. Depending on where you are, where you're going, you will find that they do not follow the same guidelines, rules, regulations, etc... Each contractor has their own rules. You will also find, especially when you are at an installation that is just switching over to it, that these new people who are running the office do no have any military knowledge. They do not understand military terms, ranks, military life, etc. Soldiers are faced with financial issues, lease agreements, etc. RCI has caused more heartache when it comes to core issues. RCI has only provided nicer and new homes, and fail to provide the knowledge and understanding of the military.

- 1. Let RCI manage the maintenance not the OPERATION of the housing office, keeping the old Army housing regulation in place. That housing regulation existed for a reason. Examples: 1. Old Army Regulation Depending on Rank and Number of Children was dependant on how many bedrooms you received. GMH have put couples with no children in a 4 bedroom house, when other housing was available. Then you get a family with three kids who need that 4 bedroom but is forced to find something off base.
- 2. A couple separates. Old Army Housing Regulation, Soldier had 30 days to vacate himself or relocate family. GMH is allowing Soldier to stay in housing because GMH is getting his housing allowance. Housing allowance is for the family not for the Soldier. That money is supposed to go to the spouse and children but the soldier is giving that money to GMH.
- 3. GMH has moved families from OLD housing to NEW housing. Some of those families that moved into new housing PCS/Retirement after less than one year. New families coming to Ft. Detrick should have been moved to the new houses, they are stabilized for 2-3 years. They are moving people from old to new who are moving anyways.
- 4. With a regulation in place, you must follow them. GMH keeps changing their mind, they have designed housing one minute the next they don't. They tell Soldiers they will be moved to a new house, they are still in old housing. Soldiers have opted to stay in billeting for months just so they can move into a new house but were never given the new house they promised. Bottom line we need to bring back the OLD Housing Regulation!!!

Support Agency –HOUSING		SME Na	SME Name –Laura Cole		
Email:	laura.cole@us.army.mil		Phone:	301-619-3417	
	OSITION: (LOCAL ISSU in to 50 year plan and this	·			

ISSUE: HSG16 – Dog Waste in Housing					
t cleaning up after their dog	gs in the ho	using area.			
V: regulation.					
JSING (GMH)	SME Na	me –Kim M	IcKellar		
kmckellar@gmh-inc.com		Phone:	(240) 379-6519		
		out existing	housing and have been		
ESOLVED: UI	NATTAINA	ABLE:	DATE:		
	t cleaning up after their dog I: regulation. (SING (GMH) kmckellar@gmh-inc.com OSITION: (LOCAL ISSUE trash receptacles are locate in new housing areas. ed to deal with violators.	t cleaning up after their dogs in the hord: regulation. SING (GMH) kmckellar@gmh-inc.com DSITION: (LOCAL ISSUE) trash receptacles are located throughout in new housing areas. ed to deal with violators.	t cleaning up after their dogs in the housing area. I: regulation. SME Name –Kim Normal Research Sit Name –Kim Normal Research Sit Normal Resear		

ISSUE: HSG18 – Shortage of Four Bedroom Houses

SCOPE: There are plenty of 3 bedroom houses on post but not enough 4 bedroom. Families are getting bigger and there is not enough housing to accommodate.

RECOMMENDATION

1. Build / make available more 4 bedroom houses.

Support Agency –HOUSING (GMH)			SME Name –Kim McKellar		
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519	
CONFERENCE DISPOSITION: (LOCAL ISSUE) 1. The Housing Market Analysis (HMA) was completed by an Army consultant prior to award of the project. The HMA dictates the number of homes and the number of bedrooms to be built. GMH was obligated to build to this plan. 2. A SM position on the waiting list can vary at any given time.					
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UN	JATTAIN <i>!</i>	ABLE:	DATE:	

ISSUE: HSG20 - "The Fence Issue"

SCOPE: We should have a "Rent a Fence" service (like Ft Meade) had before privatization. Fence quality neighborhood aesthetics would be kept while making it affordable to military families. The fence is set up, monthly rent is paid and the fence is pulled up when the family clears housing.

Email: kmckellar@gmh-inc.com Phone: (240) 379-6519 CONFERENCE DISPOSITION: (LOCAL ISSUE) SM post residents are allowed to fence property. CSC / SME INPUT: ACTIVE: RESOLVED: UNATTAINABLE: DATE: STATUS -	Support Agency – Housing (GMH)		SME Na	SME Name –Kim McKellar		
SM post residents are allowed to fence property. CSC / SME INPUT: ACTIVE: RESOLVED: UNATTAINABLE: DATE:	Email:	kmckellar@gmh-inc.co	m	Phone:	(240) 379-6519	
	SM post residents are allowed to fence property.					
	ACTIVE: F	RESOLVED:	UNATTAINA	ABLE:	DATE:	

ISSUE: MPD1 – ID and CAC Cards

SCOPE: The waiting time for ID and CAC Cards is often more 2-3 hours, even when all systems are operational. The waiting times continue to escalate.

- 1. Employ a local representative from mother company/computer system, all issues must be addressed by the telephone.
- 2. Hire additional staff to create cards. The overtime this year was equivalent to 5 new employees.
- 3. Renew cards on-line when no information has changed, similar to DMV.
- 4. Make appointments for working personnel, then family members.
- 5. Explore alternate ID Card Systems since this one obviously does not meet the needs at Fort Detrick. Additionally if a new program is selected, train the personnel before system is operational.

Support Agency – MPD		SME Na	SME Name – Michele Thomas		
Email:	michele.y.thomas@us.arm	y.mil	Phone:	301-619-3448	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Active/open issue from last year (issue 5-1 MPD Efficiency). ID Card services were open on Saturdays and services were not used, therefore discontinued. It is a lengthy process that can not be rushed due to security and active duty do have priority (8-10am) when in uniform.					
CSC / SME INPUT: ACTIVE: R STATUS -	ESOLVED: UN	ATTAINA	ABLE:	DATE:	

ISSUE: MWR1 - RV Lot Expansion

SCOPE: Although there is a RV lot, it is small and needs to be expanded. An installation of this size should have a bigger lot. I have been on the waiting list for almost two years and my name has not moved. All it would take is some additional chain link fencing. There is room at the current location and with all the construction there should be plenty of equipment and personnel to do this two day task.

RECOMMENDATION:

1. Expand the storage lot for RV's and Trailers.

Support Agency -MWR		SME Name – Terry Baker		
Email:	terry.l.baker@amedd.army	.mil	Phone:	301-619-2957
CONFERENCE DISPOSITION: (LOCAL ISSUE) The RV Lot already expanded by 26 slots. Additional chain link fencing is possible, if required.				
CSC / SME INPUT: ACTIVE: STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:

ISSUE: MWR2 - Tennis Courts

SCOPE: The tennis courts have been allowed to steadily deteriorate. Currently, only three of the six courts have nets up. As I understand it, the nets were taken down on the other courts to decrease the risk of injury to anyone playing on them because of deep cracks in the playing surface. The state of disrepair of the tennis courts detracts from the otherwise pleasant atmosphere at Fort Detrick. They are even more of an eyesore because of their central location. I was told in the summer of 2006 that a contract had been let for repair of the courts, however the work was not done. The courts need to be resurfaced and new nets need to be installed.

RECOMMENDATION:

1. The tennis courts provide a source for beneficial vigorous exercise. Please resurface the courts, install new nets, and maintain the courts appropriately. Thank you,

Support Agency -MWR		SME Na	me – Terry	Baker
Email:	terry.l.baker@amedd.army	.mil	Phone:	301-619-2957
CONFERENCE DISPOSITION: (LOCAL ISSUE) There is already a safety work order, which is a higher priority, paid for and approved. Scheduled completion is April 2007.				
CSC / SME INPUT: ACTIVE: F STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:

ISSUE: MWR3 - The PT track or Fitness Center Track behind the gym.

SCOPE: The track behind the gym is currently just a track made of asphalt. Would like to see a good running track like high schools and colleges have built. Built to standard with all lanes marked and the track made out of rubberized or a mixture for better running and prevent injuries.

Support Agency – MWR		SME Name – Terry Baker			
Email:	terry.l.baker@amedd.army	.mil	Phone:	301-619-2957	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Work order has been submitted by the Fitness Center					
CSC / SME INPUT: ACTIVE: I STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

ISSUE: MWR5 - Frederick County Bookmobile, especially in summer to housing areas.

SCOPE: Bookmobile – this is my 2nd month here but I have heard nothing about it.

Support Agency – MWR		SME Name – Terry Baker				
Email:	terry.l.baker@amedd.army	.mil	Phone:	301-619-2957		
CONFERENCE DISPOSITION: (LOCAL ISSUE) Need to Contact The Frederick County Public Library for times and services at www.fclp.org or (301)694-1615.						
CSC / SME INPUT: ACTIVE: STATUS –	RESOLVED: UN	ATTAIN <i>A</i>	ABLE:	DATE:		

ISSUE: PMO1 – Sleeping On Duty

SCOPE: PMO Officers sleeping while on duty. Some of the officers working the midnight shift are parking over by the Old Farm Gate and taking naps while they are supposed to be working.

RECOMMENDATION:

1. Make sure PMO officers stay awake during their shift.

Support Agency – Provost Marshall		SME Na	SME Name – Dan Shereika		
Email:	daniel.shereika@us.army	.mil	Phone:	301-619-4763	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Provide more details such as time, date, location, and vehicle number, etc. Address concern to PMO or ICE.					
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: U	NATTAINA	ABLE:	DATE:	

ISSUE: PMO2 – Gate Access

SCOPE: Guards allow anyone on post as long as they show two forms of ID.

RECOMMENDATIONS:

1. For security purposes, require more stringent requirements to access the installation.

Support Agency – Provost Marshall		SME Name – Dan Shereika		
Email:	daniel.shereika@us.army.	mil	Phone:	301-619-4763
CONFERENCE DISPOSITION: (LOCAL ISSUE) Current Threat Con and installation access policy permit entry to the post with one photo ID.				
CSC / SME INPUT: ACTIVE: F STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:

ISSUE: PMO3 - Gate Hours

SCOPE: The Old Farm Gate isn't open late enough or on week-ends. The majority of the housing is in that area. The shift workers get back to work after 1800, and the gate is already closed.

- 1. Have the Old Farm Gate opened later in the evening and on week-ends.
- 2. Use some of the gate guards who are at the main gate to many the Old Farm Gate.

Support Agency – Provost Marshall		SME Na	me – Dan S	Shereika
Email:	daniel.shereika@us.army.mi		Phone:	301-619-4763
CONFERENCE DISPOSITION: (LOCAL ISSUE) Gate is closing for ten months and current guard contract & federal police budget do not allow for the extended hours.				
CSC / SME INPUT: ACTIVE: F STATUS –	RESOLVED: UNA	ΓΤΑΙΝΑΒ	LE:	DATE:

ISSUE: PMO4 – Lanes Not Clearly Marked

SCOPE: When leaving post, the straight and turn lanes are not clearly marked causing vehicles to switch lanes unsafely at the last minute. Also coming on post, the sign for directing unmarked vehicles to the left is back too far causing a traffic problem.

RECOMMENDATIONS:

1. Clearly mark lanes in advance.

Support Agency – Provost Marshall		SME Na	SME Name - Dan Shereika		
Email:	daniel.shereika@us.army.m	ıil	Phone:	301-619-4763	
CONFERENCE DISPOSITION: (LOCAL ISSUE) Future changes in traffic patterns at 7 th Street Gate due to renovations at Old Farm Gate.					
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UNA	TTAINAI	BLE:	_ DATE:	

ISSUE: YTH4 - No separate teen services center.

SCOPE: Teens need a	separate hang-out. They wil	l not go to	YS	
RECOMMENDATION 1. 2.	NS:			
Support Agency - You	uth (DIS)		me - Rache ockensmith	l Thomas (YTH) (DIS)
Email:	Rachel.thomas@amedd.arr	ny.mil	Phone:	301-619-2901
CONFERENCE DISPOSITION: (LOCAL ISSUE) One of the reasons that it was not selected is that in 2011 the addition to the Youth Services Center will be complete. The teens will then have adequate space to recreate that is separate from the younger youth. Currently the YS offers 'teen' only programs and activities. There is a community center in the housing area for teens use.				
CSC / SME INPUT: ACTIVE: F STATUS –	RESOLVED: UN.	ATTAINA	ABLE:	DATE:

Selected MACOM/DA Level Top Issues

As of March 2007

TITLE: CPAC2 - Military Leave Increase for Federal Employees

SCOPE: Federal employees that are on Reserve/Guard status are allotted 120 hours of leave for training. Due to the Global War on Terrorism (GWOT) some units have increased their training requirements, which cause federal employees to utilize their annual leave to attend training. This potentially limits the amount of available annual leave that the federal employee could otherwise use for personal and family time.

- 1. Increase number of military leave hours allotted to meet training requirements.
- 2. Extend military leave hours for training in preparation for known deployments.

Support Agency –CPAC		SME Name - A Ficklin, P Keeling, J Kaiser			
Email:	pam.keeling@us.army	.mil		Email:	301-619-2248
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Active Issue forwarded for further action.					
CSC / SME INPUT: ACTIVE:X STATUS –	RESOLVED:	UN	ATTAINA	ABLE:	DATE:

TITLE: CPAC3 - Sick Leave Donation for Federal Employees

SCOPE: According to 5 CFR 630 – 901 and 401, accrued sick leave can not be donated. The leave donation program allows federal employees to donate accrued annual leave only. Employees accrue four hours of sick leave per pay period. This leave accumulates and can potentially go un-used prior to retirement or termination. Donation of sick leave would allow eligible employees who have exhausted their own leave to remain in a pay status, thus eliminating financial hardships.

- 1. Amend 5 CFR 630 901 and 401 to allow sick leave to be donated the same as annual leave.
- 2. Permit all federal employees to donate a portion of accrued sick leave.
- 3. Authorize federal employees upon retiring, transferring, or termination to donate sick leave.

Support Agency –CPAC		SME Na	SME Name - A Ficklin, P Keeling, J Kaiser		
Email:	pam.keeling@us.army.mil		Email:	301-619-2248	
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Active Issue forwarded for further action.					
CSC / SME INPUT: ACTIVE:X STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

TITLE: CPAC (YTH2) - CONUS Youth Job Employment Preference

SCOPE: Military youth seeking jobs on a CONUS installation are competing with the civilian population seeking the same jobs. Military youth are not given any type of preference when applying and competing for government jobs. This in turn compels military youth to seek jobs off the installation where they are usually unfamiliar with the opportunities available. This creates a hardship on the family and hinders their opportunities to seek employment with necessary skills to compete in the future.

- 1. Establish a military youth CONUS preference program.
- 2. Establish a youth employment section in all CONUS Army Community Service Family Member Employment Assistance Centers to offer job related information.
- 3. Establish a link for youth employment on CPOL.

Support Agency -CP	AC	SME Name - A Fic	klin, P Keeling, J Kaiser		
Email:	pam.keeling@us.army.mi	Email:	301-619-2248		
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Active Issue forwarded for further action.					
CSC / SME INPUT: ACTIVE:X STATUS –	RESOLVED: UI	NATTAINABLE:	DATE:		

TITLE: CYS3(8) - Childcare Eligibility Criteria

SCOPE: According to AR 608-10 and Policy Memorandum FD 19-05, active duty and Department of Defense (DoD) civilians share the same priority status for childcare. Single parent DoD employees have childcare priority over active-duty servicemembers (SM) with a non-military spouse. As of 15 February 2007, 3 DoD civilians have priority over 29 SMs on the current waiting list. Not being able to take advantage of childcare on post impacts readiness and increases lost duty time by making the SM obtain alternate childcare.

- 1. Change AR 608-10, Chapter 1-6, Section a (2) Child Eligibility Criteria, to reflect the following eligibility criteria: (a) active duty SM: single Soldiers, dual military, SM/dependent spouse, and (b) DoD civilians: Single DoD, dual DoD, DoD civilian/civilian spouse.
- 2. Change local memorandum, subject: Policy Memorandum FD 19-05 (Fort Detrick CYS Eligibility and Priority Policies), to reflect the same.

Support Agency - CYS		SME Name - Wendee Bitto		
Email:	wendee.bitto@amedd.army	ı.mil	Phone:	301-619-3300
CONFERENCE DISPO	OSITION: (MACOM/DA IS for further action.	SUE)		
CSC / SME INPUT: ACTIVE:X STATUS –	RESOLVED: UI	NATTAIN	IABLE:	DATE:

TITLE: DCTEE (YTH1) - Transfer of Montgomery GI Bill to Dependent Children

SCOPE: Currently eligible Soldiers can transfer their Montgomery GI Bill benefits only to their spouse. Eligible Soldiers should be able to transfer any or all of their entitlements to their spouse, child, or family designee. Upon transferring this benefit, it would help to alleviate the burden placed on a military family when struggling to afford college tuition for dependents. Implementation of this option will help to encourage utilization of the current program to its fullest and decrease family hardships that affect Soldier readiness.

- 1. Allow Soldiers that are entitled to the Montgomery GI Bill to transfer their benefits to dependent children.
- 2. Allow Soldiers to determine the allotment provided to each child using benefits.
- 3. Allow Soldiers to transfer all of their 36 month entitlements to dependent children.

Support Agency –DCTEE and Re-Enlistment		SME Na	me –Bob A	anderson / SSG Clark
Email:	bobby.l.anderson@us.arm	y.mil	Phone:	301-619-4537
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Active Issue forwarded for further action.				
CSC / SME INPUT: ACTIVE:X_ STATUS –	RESOLVED: UN	IATTAIN	ABLE:	DATE:

TITLE: FSP7 - Death Gratuity Benefit Designation

SCOPE: AR 600-8-1, Chapter 12, specifies a certain order of precedence for the death gratuity benefit. In the case of a divorced or an unmarried servicemember with a minor child, the death gratuity would go to the minor child in trust instead of those responsible for making the funeral arrangements. Due to this regulation, the order of beneficiaries may cause a financial hardship on these individuals.

- 1. Amend AR 600-8-1 to allow servicemember to designate beneficiaries responsible for funeral expenses.
- 2. Revise DD Form 93, line 9A, so as not to limit the servicemember choice of beneficiaries.

Support Agency – Force Support (MPD)		SME Name – Ms. Rebecca Hunlen			
Email:	rebecca.hunlen@amedd.arr	my.mil	Email:	301-619-3138	
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Active Issue forwarded for further action.					
CSC / SME INPUT: ACTIVE:X STATUS –	RESOLVED: UN	ATTAINA	ABLE:	DATE:	

All MACOM/DA Level Issues

As of March 2007

ISSUE: CYS1 - Child and Youth Services (CYS) Leave Policy

SCOPE: CYS (Daycare Center) has a policy of allowing 2 weeks of leave where we don't have to pay if the child is not present per fiscal year. The military allows 30 days of leave per year. That means that there is a strong possibility that the child will not be at daycare for at least 30 days in a year. Why can't we get all 30 days unpaid daycare?

RECOMMENDATIONS:

1. Change the CYS policy from 2 weeks of leave to 30 days leave to match Soldier authorized annual leave.

Support Agency - CYS		SME Name – Wendee Bitto		
Email:	wendee.bitto@amedd.arm	y.mil	Phone:	301-619-3300
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Duplicated as issue CYS7 which has been deleted. Issue is already being addressed. Currently a study is being conducted. "The feasibility of offering a four-week leave/vacation option in SY 07-08 is under study." – See Fees Criteria and Parameters, Enclosure 3.				
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UN	ATTAIN <i>A</i>	ABLE:	DATE:

ISSUE: FSP1 - APT Test Scorecard

SCOPE: The Army Physical Fitness test Scorecard DA Form 705, being standardized. The current PT 2 mile run, for example, gives each age group a different length of time from max to min to make the run. An example – Male in age range 17-21 from max 13 min to a minimum of 15:54 min. equals a 2:54 minute window; Male in age range 22-28 from max 13 min to a minimum of 16:36 equals a 3:36 minute window; Male in age range 42-46 from max 14:06 to a minimum of 18:42 equals a 4:36 min window. Why are the windows not standardized and moved up or down? Soldiers at ages 17-21 are having trouble getting in the small window.

- 1. Use a standard window time and move it up and down for the different age groups. An example 4 or 5 min window, Male ages 17-21 from max of 13 min to a minimum of 17min, giving a 4 min window; Male in age range 22-28 from max 13:30 to a minimum of 17:30 giving a 4 min window; Male in age range 42-46 from max 14:30 to a minimum of 18:30 min giving a 4 min. window.
- 2. Use the same concept for push-ups and sit-ups, standardize the number of reps between each group. This allows each group the same 4 min. window.

Support Agency –Force Support		SME Name – CSM James Shaheen		
Email:	james.shaheen@amedd.arr	ny.mil	Email:	301-619-3436
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Recent and on-going health studies justify keeping the standards as currently written.				
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ISSUE: FSP6 - Leave Policy

SCOPE: Leave policy of taking soldiers leave days during weekend, holiday, and Optempo days should match DOD civilian leave policy of only counting days that are actual working days.

RECOMMENDATIONS:

1. This is an unfair policy for military personnel, and should be looked at closely.

Support Agency – Force Support		SME Name -CSM James Shaheen			
Email:	james.shaheen@amedd.ar	my.mil	Email:	301-619-3436	
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Military pass and leave policy authorizes more leave days than DOD civilians.					
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ISSUE: FSP8 - Military Personnel/Transition Pay

SCOPE: Since the Army is again cutting down on retirement benefits, why not add a transition pay for Soldiers retiring. We give bonus for Soldiers reenlisting why not give a bonus to retirees! Add a transition pay to retirement to help offset the initial cost of retirement. The Army is raising TRICARE and other cost affecting retirement, why not offset with a bonus.

RECOMMENDATION:

1. Add Retirement Bonus (i.e. 20 years - \$50,000, 25 years - \$75,000, 30 years - \$100,000, 35 years - \$125,000, 40 years - \$150,000), to help the transition into retirement go smoother. Bonus for service to your country.

Support Agency – Force Support		SME Name – CSM James Shaheen		
Email:	james.shaheen@amedd.arr	ny.mil	Email:	301-619-3436
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) (Similar to FSP9.) Enlistment and reenlistment bonuses are incentives to recruit and retain Soldiers in the military. There are already programs in place that benefit the Soldier when transitioning from active duty to retirement.				
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ISSUE: FSP9 - Retirement Bonus/Transition Pay

SCOPE: Retirement Bonus/Transition pay for Soldiers who reach 20, 25, 30, 35, 40 years of service. Right now the Army gives millions of dollars to Soldiers for en-enlistment bonuses to different MOS's. But the Soldier who go to 20, 25, 30, 35, 40 years of service just get retirement (not that his is bad). Other Armies (Japanese Army) gives a Soldier a transition pay at the end of their career to thank them for their service and to help them transition to the civilian world.

RECOMMENDATION:

1. Develop a transition bonus for Soldiers who reach the different years of service. An example would be 20 years – \$50,000; 25 years - \$75,000; 30 years - \$100,000; etc, or 20 years - \$25,000; 25 years - \$50,000; 30 years - \$75,000; etc. This would encourage Soldiers to stay until at least 20 years, plus help them transition to the civilian sector and stay at a certain economical level

Support Agency – Force Support		SME Na	SME Name –CSM James Shaheen		
Email:	james.shaheen@amedd.ar	my.mil	Email:	301-619-3436	
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Similar to FSP8. Enlistment and reenlistment bonuses are incentives to recruit and retain Soldiers in the military. There are already programs in place that benefit the Soldier when transitioning from active duty to retirement.					
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ISSUE: FSP10 – Spousal Preference Program (Program S) not offered for Retirement

SCOPE: Spouses are not eligible for Program S when their sponsor relocates in conjunction with retirement or separation. Background - Military spouse preference provides priority in the employment selection process for military spouses who are relocating as a result of their military spouse's PCS. Spouse preference does not apply to separation or retirement moves. Spouse preference may be used for most vacant positions in DoD and applies only within the commuting area of the permanent duty station of the sponsor. Spouse preference is not limited to the branch of military of which the sponsor is serving or to only those who have previously worked for the Federal government. Spouses must be found best qualified for the position and may exercise preference no more than one time per permanent relocation of the sponsor. Preference does not mean that positions will be created or made available especially for the military spouses or that spouses will be given any special appointing authority. Preference does not provide any guarantee of employment. If you are the spouse of an active duty Armed Forces member (including the Coast Guard) and relocating to his/her new permanent duty station, you are entitled to spouse employment preference as long as you are among the best qualified for the position. You must have entered into the marriage with the military sponsor prior to his/her reporting date to the new geographic area.

RECOMMENDATION:

1. Change PPP Operations Manual, Chapter 14, C. Registration Eligibility, to allow enrollment to the Spousal Preference Program (Program S) at Service Members Retirement.

Support Agency –Force Support (CPAC)		me - A Ficl	klin, P Keeling, J Kaiser
pam.keeling@us.army.mil		Email:	301-619-2248
SITION: (MACOM/DA IS r spouses of retirees.	SUE)		
SOLVED: UN	ATTAIN <i>A</i>	ABLE:	DATE:
p	pam.keeling@us.army.mil ITION: (MACOM/DA IS spouses of retirees.	pam.keeling@us.army.mil ITION: (MACOM/DA ISSUE) spouses of retirees.	pam.keeling@us.army.mil Email: ITION: (MACOM/DA ISSUE)

ISSUE: FSP12 - Termination of Retirement Check.

SCOPE: Currently, if a retired Soldier dies a month after retiring, the family of that Soldier will not receive a penny of the anticipated retirement check. If the retired Soldier lives to age 120, the retirement check will continue to come in. While the survivor's benefit plan exists, it robs the value of the retirement check significantly. The entire arrangement is extremely financially unpredictable and makes family financial planning very difficult and un-secure. Furthermore, it greatly devalues the contribution of the true military family. The spouse that supports her Soldier for twenty plus years, through multiple wars and years of separation, should not lose her husband's retirement pension just because he died the week after retirement, or even ten years after retirement.

RECOMMENDATION:

Get rid of the survivor's benefit plan and extend the wings of the retirement checks to immediate surviving dependants (spouses at least) of retired Soldiers when they die. This is the only way to truly show support for a courageous military spouse.

Support Agency – Force Support		SME Na	SME Name –CSM James Shaheen		
Email:	james.shaheen@amedd.ar	my.mil	Email:	301-619-3436	
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) The education and awareness resources and services are in place. Families must to be pro-active and be responsible in their financial planning for the future.					
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ISSUE: FSP13 - Retire	ement Request for Home Sta	tion Prefe	rence		
SCOPE:					
RECOMMENDATION 1.	NS:				
Support Agency - Force Support (MPD) SME Name – Mr. Coleman					
Email:	eddie.coleman@amedd.arr	rmy.mil Phone: 301-619-2313			
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) DA Form 4187 can be submitted to request relocation to station of choice.					
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ISSUE: HSG1 - Housing for Senior Personnel

SCOPE: The cost of living in some cities is too high. Senior personnel without dependents are forced to live on the economy.

RECOMMENDATIONS:

1. Allow senior single personnel to move into post housing.

Support Agency –Housing (GMH)		SME Na	SME Name – Kim McKeller			
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519		
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) 1. According to the SME, since early 2006 a bone fide single service members and geographical bachelors in pay grades of E-6 and above are allowed to live in post housing on a priority basis. 2. Dissemination of information could ensure personnel of policy changes. (Similar to HSG2.)						
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ISSUE: HSG2 – Senior Personnel Housing

SCOPE: Right now single officers and single senior NCOs (E-6 and above) are forced to live off post. GMH or the Army does not build housing for these individuals.

- 1. Build single officers and single senior (E-6 and above), housing. The Air Force builds one bedroom and two bedroom apartments for these individuals. Why not build apartment towers with one or two bedrooms for these individuals.
- 2. The DC area and this area are expensive to live off post, why not offer them on post housing. BEQ or BOQ quarters would be nice to have for these individuals.
- 3. Allow geographical bachelors to live on post also.

Support Agency –Housing (GMH)		SME Na	SME Name – Kim McKeller		
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519	
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) 1. According to the SME, since early 2006 a bone fide single service members and geographical bachelors in pay grades of E-6 and above are allowed to live in post housing on a priority basis. 2. Dissemination of information could ensure personnel of policy changes. (Similar to HSG1.)					
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ISSUE: HSG3 - Barracks Size

SCOPE: The standards for barracks room square footage are too low. The new barracks are being built with 110 square foot rooms. Housing has increased the square footage on the new units. Standards for single Soldiers need to be addressed.

- 1. Increase the standard barracks room size to at least 150 square feet for junior enlisted, and 250 square feet for senior enlisted.
- 2. Build one bedroom apartment barracks in the future with a kitchen, living room, and bedroom, with around 1000 square feet. Give the single Soldier the same respect as a married couple.

Support Agency -Housing		SME Name –Laura Cole			
Email:	laura.cole@us.army.mil		Phone:	301-619-3417	
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) 1. Barracks room sizes contracted for construction after 25 Jun 01 will be a minimum of 140sf and maximum of 183sf. 2. Pilot programs for privatizing barracks are being conducted by the Navy.					
CSC / SME INPUT: ACTIVE: R STATUS –	RESOLVED: UNATTAINABLE: DATE:				

ISSUE: HSG4 – Senior NCO Housing

SCOPE: New housing which was built for senior officers on Fort Detrick is great, some over 4500 square feet. What will be the square footage of the senior NCOs? Usually it is less than half, just like the current new houses for SSG and below. Senior NCOs, such as the post CSM and Garrison CSM should have at least 75% of the square footage of the senior officers. Also they should get single houses like the senior officers.

- 1. Build future senior NCO new housing at 75% the square footage of the senior officer housing, (i.e. Senior officer housing is 4500 sq feet, the senior NCO should get 3375 to 3400 sq. feet and single homes).
- 2. Allow senior NCOs to move in the First Flight housing, if it is not designated housing.
- 3. Raise Army standards on square footage allowance for all Enlisted Ranks.

Support Agency –Housing (GMH)		SME Na	SME Name –Kim McKellar		
Email:	kmckellar@gmh-inc.com	•	Phone:	(240) 379-6519	
CONFERENCE DISPOSITION: (MACOM/DA ISSUE 1. SME - the master plan identified 2 NCO neighborhoods that consist of 18 town homes and eight single family homes. 2. First Flight Court is for Field Grade Officers only. If there is ever a time that FCC has no wait list the partners will evaluate how best to fill vacancies.					
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ISSUE: HSG6 – Housing Square Footage and Rank

SCOPE: Square footage for all Soldiers is not fair. Rank should have some bearing on the size of their quarters. Also taking a senior NCOs BAH verses a junior E-4 for the same size quarters make no sense. There should be a price per unit.

- 1. Square Footage = Number of dependants and rank.
- 2. Price per house instead of taking all BAH no matter the rank.

Support Agency –Housing (GMH)		SME Name –Kim McKellar		
Email:	kmckellar@gmh-inc.com		Phone:	(240) 379-6519
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) Army policy provided guidance on rent (includes utilities, insurance). The square footage is commensurate with rank distribution. The new construction was primarily built for Junior NCOs. They were 3 & 4 bdrm townhouse style construction, with square footage ranging 1800 – 2100. The Field Grade Officer units are 3 & 4 bdrms single family homes and, as wells as 4 executive style homes. These homes square footage range from 2100 – 4000. In the master plan we have identified a senior NCO neighborhood that consists of 18 townhouses and 8 single family houses.				
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(2006 Non-Active Issue Resubmitted)

ISSUE: HSG13 - GMH BAH Rates

SCOPE: No matter what housing you live in GMH takes your whole BAH. When I moved in to my home I was offered old housing when brand new housing was available. When I refused old housing, I was offered new housing an hour later.

- 1. I think BAH should be based on what type of home you live in.
- 2. If new housing is available, it should be offered right away.

Support Agency -Housing		SME Name –Laura Cole		
Email:	laura.cole@us.army.mil		Phone:	301-619-3417
CONFERENCE DISPOSITION: (MACOM/DA ISSUE) 1. Per SME. The 28 Apr 05 memorandum states your rent is equal to BAH at the dependent rate per installation. 2. All housing is considered "adequate". Specials are advertised for older housing on a case by case basis.				
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